

TREND OF MONTHLY COMPLAINTS DISPOSAL
BY: DEPOSITORY PARTICIPANT

S.No.	Month	Carried forward from previous month	Received during the month	Resolved*	Pending**
1	2	3	4	5	6
1	APRIL 2021	0	0	0	0
2	MAY 2021	0	0	0	0
3	JUNE 2021	0	0	0	0
4	JULY 2021	0	0	0	0
5	AUG 2021	0	0	0	0
6	SEP 2021	0	0	0	0
7	OCT 2021	0	0	0	0
8	NOV 2021	0	0	0	0
9	DEC 2021	0	0	0	0
10	JAN 2022	0	0	0	0
11	FEB 2022	0	0	0	0
12	MARCH 2022	0	0	0	0
13	APRIL 2022	0	0	0	0
14	MAY2022	0	0	0	0
15	JUNE2022	0	0	0	0
16	JULY2022	0	0	0	0
17	AUG 2022	0	0	0	0
18	SEPT 2022	0	1	1	0
19	OCT 2022	0	0	0	0
20	NOV 2022	0	0	0	0
21	DEC2022	0	0	0	0
22	JAN2023	0	0	0	0
23	FEB2023	0	0	0	0

24	March2023	0	0	0	0
25	April 2023	0	0	0	0
26	May2023	0	0	0	0
27	June2023	0	0	0	0
28	July2023	0	0	0	0
29	August2023	0	0	0	0
30	September2023	0	0	0	0
31	October 2023	0	0	0	0
32	November2023	0	0	0	0
33	December2023	0	0	0	0
34	January 2024	0	0	0	0
35	February 2024	0	0	0	0
36	March 2024	0	0	0	0
37	April 2024	0	0	0	0
38	May 2024	0	0	0	0
39	June 2024	0	0	0	0
40	July 2024	0	0	0	0
41	August 2024	0	0	0	0
42	September 2024	0	0	0	0
43	October 2024	0	0	0	0
44	November	0	0	0	0
	Grand Total	0	1	1	0

***Should include complaints of previous months resolved in the current month, if any.**

****Should include total complaints pending as on the last day of the month, if any.**

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.